New IT systems for magistrates' courts: the Libra project: report, 2003, Great Britain. National Audit Office, 0102920362, 9780102920369, Stationery Office, 2003

The IT systems used by Magistrates' courts and the Magistrates' Courts Committees have been inadequate for many years use different systems and working practices. In 1998 the Lord Chancellors Department signed a PFI contract with ICL to develop a national standard IT system -Libra. In July 2001 the Court Service (executive agency of the Department) took responsibility for the project. This report examines the progress made in implementing the Libra project. Recommendations include IT system changes should be planned to support redesigned business processes. One without the other is unlikely to produce value for money. Standardising IT systems for different bodies is more likely to be effective if the appropriate business processes of those bodies are also aligned. Encouraging suitable bids for particular contracts, departments should look at the market to establish the level of interest in the project and if such proposals are likely to be attractive to possible bidders. It would be a warning sign that proposed PFI projects may not be workable if few bidders show initial interest or if bidders withdraw as the process continues. It is noted that there are wider lessons for all departments from the problems that the Lord Chancellors Department experienced during the Libra project and that the Department has recognised these and taken action.

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